

Tennis Australia – Tournament January 2020
Accommodation Booking Form
10th – 20th January 2020

PLEASE ENSURE ALL FIELDS ON THIS FORM ARE COMPLETED & THAT ALL INFORMATION & DETAILS ARE READ CAREFULLY.

Guest Name(s): _____

Adults / Children 14+ years: _____ Children (3 to 13 yrs): _____ Infants (0 – 2 yrs): _____

Postal Address: _____

Email: _____

Phone: _____ Mobile: _____

Arrival Date: _____ Departure Date: _____

Preferred Room type: _____

Credit Card Number: _____ Expiry Date: _____

Credit Card Holder's Name: _____

Credit Card Holder's Signature: _____ CCV: _____

A non-refundable deposit, paid by credit card or (or by bank cheque or bank transfer within 48 hours of the booking) of \$200.00 per booking must be received immediately to confirm your booking. If the total cost of your booking is less than \$200.00, then the full first nights total is to be paid. The remaining balance is required on arrival.

PLEASE NOTE - By completing this form, only allows Mantra Twin Towns Hotel & Apartments permission to charge the DEPOSIT AMOUNT ONLY. If you require the above credit card to be charged for additional nights or additional extras then a credit card authority form will need to be completed.

PLEASE NOTE - If the card holder is not the guest being accommodated, a credit card authority form will need to be completed and received prior to arrival. Please contact Reservations for a Credit Card Authority Form to be issued.

The below rates are valid for up to 5 days, pre and post the main conference dates.

Clarification on Relationship:

Mantra Twin Towns Resort and Twin Town Services Club are two completely separate businesses who have built a strong working relationship and continue to work together to identify opportunities to present a seamless resort experience to our respective and mutual guests. All payments made under the authorities of this document will be processed by Mantra Twin Towns Hotel & Apartments via a trust account.

Rates are made available for the above mentioned function and any associated pre / post accommodation. This is a Booking Request Form. Bookings are subject to room and room type availability.

THIS BOOKING REQUEST FORM IS NOT A CONFIRMATION OF BOOKING.

A separate confirmation letter will be issued once accommodation has been secured. Deposit, payment, cancellation and refund policy for Mantra Twin Towns Hotel & Apartments is identified below, please be aware there may be variance to terms on function bookings with Twin Towns Service Club.

Ocean Tower Hotel Rooms

* Hotel Rooms contain a kitchenette, ensuite and **include complimentary buffet breakfast**

<u>Room Type</u>	<u>Nightly Rate</u>
Hotel Deluxe Twin Room (Two Queen Beds)	\$294.00 per night
Hotel King Suite (One King Bed)	\$294.00 per night

Signatures Restaurant Breakfast vouchers are issued on arrival. They are included as complimentary within the Hotel Deluxe Room & Hotel King Suite Rate and have no cash value. Room rates above are based on up to 2 people. Up to 4 guests can be accommodated in Hotel Deluxe Twin Rooms using existing bedding. Additional guests in Hotel Deluxe Twin Rooms incur an extra person cost. Extra person cost: \$76.00 per person/per night, inclusive of breakfast. Children under 2 years old are free of charge.

Fully Self Contained Apartments

*All apartments are fully self-contained. **Breakfast is not included.**

<u>Room Type</u>	<u>Nightly Rate</u>
1 Bedroom (Rate includes up to 2 persons – 3 rd person additional charges) 1 King Bed OR 2 Single Beds	\$264.00 per night
2 Bedroom (Rate includes up to 4 persons – 5 th person additional charges) Various Bedding Options (*Subject to availability) 1 King Bed/1 Queen Bed Or 4 X Single Beds Or 1 Queen Bed / 2 Single Beds OR 2 King Beds	\$314.00 per night

Please Note – There is limited availability in Hotel Deluxe Twin Rooms and 1 Bedroom Apartments that are accessible style rooms; designed with wider doors, lower bench tops, assisted rails in bathroom. Please make a note on this form if you require an accessible style room. *Subject to availability

Apartment rates above are based on the specified number of persons in each room type. An additional person can be accommodated in the 1 and 2 bedroom apartments. Additional guests in Apartments will incur an extra person cost – per person cost: \$50.00 per person/per night. Children under 2 years old are free of charge. Apartment rates do not include breakfast but breakfast can be purchased at extra cost during your stay. Signatures Restaurant Breakfast vouchers are available and can be purchased in advance at \$26.00 per person from the Hotel Reception. Apartments are un-serviced, however a mid-stay clean is provided on bookings of 8 days or more. A starter pack will be provided upon arrival and additional linen and amenity requirements are available at a charge.

To send you're booking sheet:

Mantra Twin Towns Resort
Attn: Group Reservations
PO Box 2020
Tweed Heads NSW 2485

To fax you're booking sheet:

(07) 5536 8899
Attn: Group reservations

To email you're booking sheet:

twintowns.conf@mantra.com.au

For further information or to make a reservation over the phone, please feel free to call Group Reservations on 1800 19 20 20.

Terms and Conditions

DEPOSIT POLICY

A \$200.00 accommodation deposit is required by credit card upon reservation (or by bank cheque within 48 hours of the booking). Full payment is then required upon check in.

CANCELLATION POLICY

A booking may be cancelled, outside 7 days to arrival, but no refund will be issued, a credit note will remain in place and valid for 12 months, for a future stay at Mantra Twin Towns Hotel & Apartments. If the booking is cancelled with 7 days of arrival, all deposit monies will be lost.